

## **MADISON STATE HOSPITAL ANNUAL STATE FISCAL YEAR '09 REPORT**

- Achieved re-certification by the Centers for Medicare and Medicaid Services (CMS) for psychiatric services.
- Achieved re-certification by Indiana State Department of Health/CMS for Intermediate Care Facilities for the Mentally Retarded (ICFMR).
- Continued voluntary participation in the Joint Commission/National Association of State Mental Health Program Directors Research Institute's In-Patient Core Measures implementation. MSH Performance Outcome Director, Angie Lobb, MSW, LCSW, named to Technical Workgroup for Behavioral Healthcare Performance Measures.
- Continued active participation on Indiana's Mental Health Transformation Work Group.
- Reduction in the total hours of seclusion and restraint of 50%.
- Successful implementation of mandatory monthly educational trainings for clinical staff members. Monthly trainings augmented with Grand Round Presentations by national speakers.
- Sustained evidence based practices, including Neuroscience Treatment Team Partnership, Solutions for Wellness, Wellness Recovery Action Plan, Motivational Interviewing, and fidelity rated Illness Management and Recovery Program.
- Superintendent/Medical Director led multidisciplinary Clinical Case Conferences held to enhance staff education and patient care.
- Enhancement of evidence based prescribing and reduction in the use of polypharmacy to improve patient safety and outcomes.

- Sustained containment of overtime work demands of staff members to foster high quality of care.
- Continued leadership in statewide healthcare technology initiatives. State leader in the full implementation of a closed loop electronic medication management system which provides the highest standard of patient safety. Actively participated in contract negotiations and lead development/ implementation of Avatar Clinical Workstations (electronic medical record) with statewide/standardized clinical assessments.
- MSH Superintendent and Medical Director, Peggy Stephens, MD, received the 2008 Individual Psychiatrist “Heroes in the Fight Award” presented by Mental Health America of Indiana.
- MSH received the 2009 Rural Indiana Smoke-Free Environment Award (RISE). The RISE Award is presented by the Indiana Tobacco and Cessation Agency and the Indiana Rural Health Association.